



الإتحاد للحديد والصلب
UNION IRON & STEEL

QUALITY POLICY

The Quality Policy of *Union Iron and Steel Company LLC* reflects the management's commitment to ensure quality in organizational processes in manufacturing and supplying high quality Reinforcing Steel Bars and services across all of its business activities in UAE and other countries.

All our employees in the different departments are expected to commit, support and contribute their required efforts, acquired knowledge, skills and appropriate work attitudes and professionalism in fulfilling the standards of the Quality Management System.

It is our company's policy to:

- Maintain and keep records of a quality management system in accordance with international standards, regulations and directives.
- Establish, improve and realize the quality policy and measurable objectives and plans and clearly define responsibilities, authorities and communication process within the organization and all of its business undertakings.
- Allocate and manage resources appropriately including human resources, infrastructure and safe working environment.
- Manufacture reinforcing steel bars which comply with customer requirements, applicable statutory and regulatory requirements and related international standards and continuously improve our processes to maintain the quality of our products.
- Seek out technologies for assuring error-free work.
- Implement product statistical approach to reduce variation.
- Ascertain that all staff are fully trained, competent and aware of their roles in providing quality products and good customer service.
- Ensure that acquired products or materials from suppliers are effective, safe and reliable to use; and out-sourced services are of consistent and sufficient quality.
- Measure, analyze and improve the management system through management review meetings, internal audit, and customer satisfaction assessment, control of non-conformances and data analysis.
- Adopt Risk Based Thinking that focuses on managing internal & external issues that may lead to delay or problems in managing client orders, complying with legal & regulatory requirements and in the quality objectives.

The management is committed to ensure the implementation and continual improvement of the **Quality Management System** as compliant to **ISO 9001:2015** standards.


Chief Executive Officer
(Boris Van Thiel)

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MASTER DOCUMENT

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